



## Warmer Worcestershire Programme Privacy Notice

Contact information e.g. telephone numbers / email address  
Employment details  
Personal Reference Numbers e.g. National Insurance  
Financial details bank account details

The legal bases for processing this personal information are:

Contract for the supply of services  
Compliance with a legal obligation  
Tasks carried out in the public interest or in the exercise of official authority

## Who we may share your information with

The information you provide will be held by Worcestershire County Council and Act on Energy and installers relevant to the completion of energy efficiency installs at your property.

Summary reports will be provided to:

Bromsgrove District Council  
Malvern Hills District Council  
Redditch Borough Council  
Worcester City Council  
Wyre Forest District Council  
Wychavon District Council

Act on Energy will notify you of a contractor who will be able to complete a technical survey for the installation of any energy efficiency measures prior to your contact details being shared.

Names and addresses will be shared with the relevant warranty provider for any installed energy efficiency measures to complete the application for the warranty documents.

If you are accessing Energy Company Obligation (ECO) funding the contractor will notify you of the Utility company that will have access to your details and the final reporting to the regulator Ofgem.

At no time will your information be passed to organisations external to Worcestershire County Council for marketing or sales purposes or for any commercial use without your prior express consent.

Information will only ever be shared when it is strictly necessary to help us provide effective services and you may have the right to refuse. We will not pass it onto any other parties unless required to do so by law or in all reasonable circumstances the disclosure is fair and warranted for the purposes of processing or subject to a data protection exemption.

We have specific data sharing agreements in place with local agencies and sometimes the law requires that we may have to pass your details on to a third party, for example for the purposes of the Energy Performance Certificate (EPC) process.

