



Improved scheduling functionality, which will allow for real-time communication with all front-line staff through mobile technology

Maximising direct



equipment/ increased productivity/travel costs.
The necessity to provide accurate information for future
service development and quality assurance purposes, the



research/consultation:

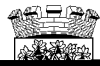
and introducing a call centre Team Leader role

Stage 3 - Assessing the equality impact of the policy

Based on your findings, please indicate using the table below whether the policy could have an adverse, neutral or positive impact for any of the protected groups:

Protected characteristic	Adverse	Positive	Neutral
Age	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Disability	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Gender reassignment	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Marriage and civil partnership	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Pregnancy and maternity	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Race	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Religion and belief	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sex	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Sexual orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Please provide details of all positive and adverse impact you have identified:	
Where possible please include numbers likely to be affected:	
Where potential adverse impact has been identified, can continuation of the proposed policy be justified?	No
Do you consider that this policy will contribute to the achievement of the three aims of the Public Sector Equality Duty?	<p>Please indicate which of these aims is achieved through this policy: All</p> <p>Please explain how the policy contributes to achievement of any aims you have selected: The restructure of Provider Services management posts will follow a fair and transparent process to ensure the delivery of</p>



Worcestershire County Council requires all assessments to be published on our website. Please send a copy of this assessment to the Corporate Equality and Diversity Team for publication.

	Signature	Date
Completing Officer:	Stephen Brotherton	06/01/2017
Lead Officer:	Stephen Brotherton	06/01/2017
Service Manager:	Stephen Brotherton	06/01/2017